

7/23/15

Greetings from Complete Eye Care of Medina!

We hope you have been able to enjoy your summer and spend quality time with family and friends. All of us at Complete Eye Care would like to personally wish you the best. We also have some news to share with you.

As of October 1, 2015 we will no longer be providers for the Eyemed Vision Plans. Although a difficult decision, these plans no longer allow us to fulfill our Mission at Complete Eye Care. Our Mission includes the lifelong promotion of ocular health and performance, and includes providing you with the highest quality of products and services. We feel Eyemed Vision Plans do not allow us to live to that level due to restrictions on allowed testing, products and quality of those products.

Many of our patients have already acknowledged the same concerns. In the greatest interest of allowing you to plan appropriately during benefits updates at many of your companies, we suggest considering the following options if you previously were an Eyemed Vision Plan participant:

1. Check with your major medical insurance to see if annual, routine comprehensive eye exams are a part of your benefits package. Keep in mind your benefits may be different for those age 18 and under in your household. The best way to verify possible benefits is to call your insurance company personally and/or check with HR management staff.

2. We have just started offering a vision care package in our office that allows for the excellent care you are accustomed to:

-One price, \$259, which includes comprehensive exam and refraction as well as enhanced retinal imaging and retinal scans that detect glaucoma and macular degenerative conditions at very early stages

-An additional refraction (determination of prescription) if necessary during the year

-20% off additional services (such as contact lens fittings) and optical products customary pricing

-Priority emergency scheduling

-Preferred pricing on contact lenses as well concierge rebate services

-Children 12 and under are eligible for our Kids' Glasses Packages, which offer an average of 50% in cost savings over customary pricing

-10% off each additional package price for family members

We understand that some of our Eyemed patients will seek their eye care elsewhere, and although we will miss you, we certainly understand. We hope that you will continue as patients at Complete Eye care, and if so, we will continue with the uncompromising care that you have received in the past.

Warm Wishes,

Dr. Gina Wesley and Staff